



Ross Gagliano, SVP ERMS

rgagliano@globalrisksolutions.com

Professional Experience:

- Global Risk Solutions, Inc., 2002 to Present
- 1995 - 2001 Field Data Manager/Accountant, Crawford & Company
- 1992 - 1995 Finance Manager; Estimator, Cuyahoga Wrecking Corp.
- 1989 - 1992 Financial Analyst, Miami Herald/ Knight-Ridder

Core Competencies:

- Assisting industrial and insurance clients to more effectively manage & mitigate complex multi-million-dollar pollution liability claims matters.
- Services including costs accumulation & reporting, claims adjusting, payables management and database administration.

Summary of Qualifications:

- Provided Logistical support to set up six offices that consisted of over 80 adjusters and accountants dealing with Third Party Liability Claims, First Party Property Losses, Class Action Issues and Business Interruption Claims resulting from hurricane damage as well as an ensuing oil spill.
- Set up and managed a liability field monitoring operation that involved documenting and providing litigation support to the cleanup operation of an oil spill into a residential neighborhood.
- Investigation, evaluation and negotiation/settlement of over 70 large property damage claims totaling more than 500 million dollars.
- The claims involved environmental impairment at locations throughout the USA resulting from manufacturing activities. Tasks included obtaining pertinent site documents via FOIA requests. Review of site documents to present an overview of the facts uncovered in regard to the claim.
- Review financial documents in order to establish a breakdown of cost liability in relation to the Claim. Manage document filing system and entry of information in Computer Document Management System.
- Conducted site inspections around the country of Honduras to investigate the impact of the catastrophic event on a multinational company's diversified operations in regard to Business Interruption and Trade Disruption Insurance Coverage Policies. Document the site inspections with company representatives and collect data for review in order to draw a clear picture of the potential exposure from related claims.
- Set up and oversee Call Center, Project Database and Cost Containment when incidents arise and assist with set up of Claims Process and Reporting for ERMS Projects.

Experience Focal Points:

- Environmental Claims (Oil & Gas, Chemical)
- Utility, (All modes of transportation and distribution)
- Crisis / Incident Management
- Manage Call Center ; Cost Containment Operations